

## Migrationsberatung für Erwachsene

Have you recently arrived in **Germany** and **everything** is **new** to you? Do you **need help** with applications or letters?

Are you looking for work or a German course?

We offer **individual** counseling and guidance for **adult immigrants** who have a **permanent right** to stay in Germany. They often have to find their way around without social contacts and without language skills. They encounter new legal systems, unfamiliar people, and foreign cultural and social structures. Migration counseling serves as a point of contact for all areas of immigrants' daily lives and accompanies them in a pilot function in the integration process. In this way, immigrants gradually learn to find their way independently in Germany.

#### Our tasks include:

- Advice on citizenship and residence issues
- Advice on securing a livelihood and work
- Contact with authorities and offices
- Language and written assistance
- Support with personal problems
- Training offers
- Cooperation with other counseling facilities and specialized services

If you have been living in Germany for some time but still have questions about the German course or need support with migration-specific issues, you can also contact us. If necessary, we will refer you to the appropriate specialized services.

Our counseling is free of charge and confidential.

We speak: German, English, Polish, Russian, Romanian and Italian.

#### 1. Contact

We offer **personal** consultation by a**ppointment** only. You can reach us **best by phone** in the **morning**. Outside these hours we are in consultation. Please call us, send us an <u>e-mail</u> or chat with us via <u>mbeon</u>.

We also offer **regular** office **hours** at the VHS <u>Rottenburg an der Laaber</u>, Georg-Pöschl-Straße 16, 84056 Rottenburg an der Laaber (first floor on the left, room 023), as needed. Please make an appointment.

### 2. MBEon

As part of the **mbeon project**, we offer **online advice for immigrants**.

You can **download** the **free** <u>mbeon</u> app and chat with us.



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You can easily send us voice messages, questions and photos of your documents from your mobile phone.

Your messages are **safe** and will be treated **confidentially**.

The app is available in German and English, Arabic and Russian.

Our **team** in **Landshut** offers **advice** in German, English, Polish, Russian, Romanian and Italian. You can also chat in **other** languages throughout Germany.

General questions? <a href="mailto:info@mbeon.de">info@mbeon.de</a>

Technical difficulties? <a href="mailto:support@mbeon.de">support@mbeon.de</a>